



# Alzheimer's and Dementia: Building a Culture of Care

Thursday, November 14, 2019  
Thelma Keller Convention Center  
Effingham, Illinois

- 8:00 – 8:30 Registration/Networking/Refreshments
- 8:30 – 8:45 Welcome, Program Review and Introductions
- 8:45 – 9:30 Change in the Culture of Care  
Leslie Pedtke, LNHA
- 9:30 – 9:45 Break/Exhibits
- 9:45 – 11:15 Recognizing Quality of Care  
Melanie Adams, MA
- 11:15 – 12:15 Effective Communication Strategies  
Yolanda Simon
- 12:15 – 12:30 Get Your Lunch (Provided)
- 12:30 – 1:45 Differentiating Between Dementias: Learning to Connect  
Mike Bius, BA
- 1:45 – 2:00 Break/Exhibits
- 2:00 – 3:15 Creating an Encouraging, Emotionally Intelligent Workplace Culture  
Judy Ryan
- 3:15 – 3:30 Questions/Close

Presented by:

alzheimer's  association®

Illinois Chapter

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**Conference Presenter Bios**